

# Inclusions and Options



## Accomodations

	ALL GUESTS	SUITE GUESTS
You set the number of guests - anything from 60 identical oversized staterooms to 30 identical 2-bath 420-sf suites, or somewhere in between	0	0
Unlimited water, soft drinks, coffees and teas	0	0
Customized embarkation local welcome gift	0	0
Welcome bottle of sparkling wine	0	0
Premium bath amenities in sustainable packaging	0	0
In-cabin mini-library selection	0	0
Samsung ArtTV system, including selection of global display artwork and entertainment/educational programming	0	0
Shore Activity device	0	0
Complimentary, unlimited WiFi (subject to availability)	0	0
Customizable cabin entrance digital display	0	0
Quiet Sleep active sound cancellation system, integrated into the stateroom	0	0
Nightly turndown service with tailored message	0	0
Delivery of client-sourced elements in stateroom upon embarkation (suites daily)	0	0
In-room minibar setup (upon embarkation)	0	0
In-room portable steamer	0	0
24-hour room service, with extensive customized set menus	0	0
In-room minibar setup (upon embarkation)	0	0

- Additional suite enhancements for all guest accommodations
- Custom Trancend Cruises-sourced elements in-suite at client request (see item menu)
- Branded in-room streaming content on television including custom channel
- In-room bar enhancements including spirits, specific beverages or culinary inclusions

- Customized turn down amenities
- In stateroom customized dining arrangements
   Pre developed branded in-room music channel at client's request
- Customized internet portal landing pages to match client branding
- Additional customizations from extensive menu or upon request

#### Suite Enhancements

	ALL GUESTS	SUITE GUESTS
Full two-room suite with spacious living room and bedroom with European queen or two twin beds		0
Dual full-width French balconies with sash windows		0
Luxury eco-friendly bed linens		0
Dual walk-in closets		0
In-room bar setup (upon embarkation) and replenishment throughout journey		0
Two-person spa shower, double dual sinks and storage drawers		0
Luxury bath amenities upgrade with partnered brand		0
Additional shower and skincare amenities menu		0
In-suite dining option		0
Pressing available throughout voyage		0
Nightly turndown service with tailored message and enhanced service		0
Daily canape delivery (late afternoon)		0
Turndown scotch/digestif service on request		0
Packing and unpacking service, shoe-shine on set days		0
Complimentary laundry / pressing service on day of embarkation (garments limited)		0
Delivery of client-sourced elements in stateroom upon embarkation and daily as desired.		0

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## Public Spaces

	ALL GUESTS	SUITE GUESTS
Five distinct spaces to host all guests for programming, designed for group activities - Top Deck, Main Lounge, Restaurant, Forum, Studio	0	0
Dedicated spaces for small groups, events or relaxation including the Café, Library, and two private meeting salons	0	0
Two-story event space with tiered seating, unobstructed views, AV setup and ability to customize for any activity		
Unlimited custom setup of public spaces optimized for guest count and your programming needs	0	0
Dedicated wellness spaces including yoga room, spa, fitness center and outside wellness center	0	0
AV setup in the Lounges, Forum, private salons, Studio and top deck.	0	0

- On request floral enhancements, decorations, or corporate signage
- Additional presentation materials and displays
- Trade show or retailing configurations
- Extended services with additional food and beverage options

## Spa & Wellness

	ALL GUESTS	SUITE GUESTS
Outdoor-facing 1400sf spa with two treatment rooms, hammam, sauna, relaxation lounge, heated loungers, experiential showers	0	0
1200sf Technogym Fitness Zone - extensive equipment selection, cardio/core /strength areas	0	0
On-demand yoga studio for restoration, yoga, breathwork and stretching		
Top deck yoga pad circle, zen garden, barefoot trail, large-format deck games	0	0
Dedicated wellness area feature stair with direct access to all decks		
Daily on-demand class programming options such as meditation, yoga, breathwork, HIIT, group cardio, strength or soundbathing	0	0
Selection of ebikes for use as a group or on your own	0	0
Virtual yoga and fitness classes stream through television in staterooms	0	0
In-room stretching/toning equipment		0

- Various massage, body, and facial treatments in the Spa
- Retail products available for purchase
- Additional massage staff as requested for charter

## Dining Customization

	ALL GUESTS	SUITE GUESTS
All meals, from welcome snack upon embarkation to breakfast the day of departure, are included	0	0
Extensive customization options included; your charter support team will develop menus for you, with you	0	0
Exclusive Transcend Cruises farm to table sourcing relationships	0	0
Full flexibility to create unique service elements - served buffet, course-by-course, family style, or a blend	0	0
Custom menu creation includes vegan, vegetarian, paleo, gluten free and other menu options	0	0
Welcome and Farewell cocktail receptions, followed by dinner	0	0
Wellness breakfast in the Aft Lounge	0	0
Two Private Salons accommodating up to 14 guests each for meetings and events	0	0
Private dinners and events for up to 18 guests upon request in the Aft Lounge		0
Top deck outdoor grill for events and gatherings	0	0
24-hour room service, with extensive customized menus		0
Off-ship dining - opt for on-shore dining at restaurants/events with Transcend Cruises credit	0	0
In-suite dining		0
Tandem cruise can accommodate two ships' guests for dining		0
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Galley Tour (potential galley brunch)		0
Flexible dining times for a la carte dining (defined by client pre-charter)		0

- Special-order dining enhancements
- Customized menu selections with premier offerings
   Set degustation tasting menus
- Epicurean pop-up delights
- Guest chef appearances and cooking demonstrations
- Late-night special programs
- Religious dining requirement options
- In-stateroom special elements

## Beverage Programming

	ALL GUESTS	SUITE GUESTS
Unlimited local wines and beers at meals, pre-selected by client	0	0
Exclusive on-board winery tastings and demos with partner wineries	0	0
Unlimited juices, soft drinks, and water	0	0
Unlimited coffees and teas, including specialty coffees and teas	0	0
Fresh-pressed vegetable and fruit juices available in the Aft Lounge and during meals	0	0
Soft drinks and still or sparkling water in refillable gift bottles in stateroom mini-bar	0	0
Welcome bottle of sparkling wine in stateroom	0	0
Non-alcoholic beverages, local wines and draft beers at meals pre-selected by client	0	0
Still and sparkling water stations throughout ship, including personal dispenser in stateroom (replenished in refillable gift bottle)	0	0
In-suite bar setup (upon embarkation), defined by client or guest at your option		0
Non-alcoholic beverages, local wines, beers and premier spirits at meals		0

- Extended wine selections
- Enhanced spirits menu
- Custom cocktail creation, with memento box
- Bring your own wine / liquor (subject to handling fees)
- Barista training classes by master trainer
- Cocktail making classes

- Wine pairing dinner for private dining groups or all guests with partner wineries
- Open bar with premium wine, beer and spirits

## Branding Technology

	ALL GUESTS	SUITE GUESTS
A unique and extensive suite of tools and tech to extend your brand across the guest experience	0	0
Hull LED lighting elements display your corporate color(s)	0	0
Dedicated, branded reception desk in lobby	0	0
All wayfinding signage can display client-specified language and logos	0	0
Giant exterior LED panels at entrance piers display your still image or corporate colors upon embarkation and departure	0	0
Tablet-based dining menu system allows for branding to be showcased at every meal without custom printing expense	0	0
Corridor door panels showcase your brand logo	0	0
AV systems display your logo upon startup	0	0
Suite doors offer visual cues to active living room door		0

- Extend the branding offer with video content on display panels, corridor elements
- Rename key on-board areas to match your group's branding
- Select corridor lighting elements can display your corporate colors
- Display custom agenda information, special event reminders, shore programming extensions on screens

# Content & Technology

	ALL GUESTS	SUITE GUESTS
Multiple AV, screen sharing, and presentation facilities including the Forum, Aft Lounge, Private Salons, and Lumens Lounge	0	0
Multi-zone music system across the ship, with custom channel selections for every public space	0	0
Digital asset storage and download for all events	0	0
Pre-event prep session for A/V needs	0	0
Presentation upload in all meeting spaces with individual access	0	0
Guest alerts for meetings & events via iTV	0	0
Customized lighting for events	0	0
Corporate logo illumination via digital displays	0	0
Hybrid Internet Access (HIA) for all guests, connection and access depending on geographical positioning.	0	0
Audio options for speaker including hand-held mike, clip mikes, etc.	0	0
Hybrid meeting capabilities	0	0
Cloud upload of meeting event recording	0	0
Upper deck screen utilization including real-time streaming	0	0

- Guest lectures / book gifts and signings from the Phaidon authors collection
- Live entertainment programs
- Branded in-room streaming content on television including custom channel
- Trade show or retailing configurations in public spaces
- On-demand programming (client customized)

- Higher speed internet upgrades based on geographic location and availability
- Top Deck available C-Seed Supermarine 144" AV System, with wireless headphone option for every guest
- Movie licensing for shows in The Forum theater or on deck
- Custom playlist in public spaces on music system

## Content & Technology

	ALL GUESTS	SUITE GUESTS
Curated library, featuring over 500 books across each ship	0	0
Samsung ArtTV in-room system, with a selection of global artwork and entertainment/educational programming	0	0
iTV Customized homescreen with company name, logo, guest name	0	0
Stateroom/suite customized digital faceplates in stateroom corridors	0	0
Wellness & Fitness on-demand streaming through iTV	0	0
iTV room service		0

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## **Quest Services**

	ALL GUESTS	SUITE GUESTS
Exceptional staff-to-guest ratio with 54 crew aboard every sailing	0	0
Dedicated client-branded reception desk in lobby in addition to Transcend Cruises reception desk with office tools	0	0
All guest-facing staff are English speakers	0	0
Full-time IT manager to assist with custom content	0	0
Dedicated on-board customer experience support staff	0	0
No-charge guest amenities selection for forgotten items, chargers, etc	0	0
Self-service guest laundry with two sets of washers and dryers	0	0
On-demand laundry service and pressing or steaming		0

- On-demand laundry service and pressing or steaming throughout voyage
- Additional language staff as required by client
- Client-specific staff additions such as children day care,
   topic experts or historians

## Sailing and Shore Flexibility

	ALL GUESTS	SUITE GUESTS
Custom itinerary and cruise duration with 3-night, 4-day minimum charter length	0	0
Best efforts for no- or limited-charge repositioning to accommodate your sailing(s)	0	0
In port overnights welcomed	0	0
Dining credits for meals taken off ship	0	0
More attendees needed for all-suite programs? Try a Transcend Cruises tandem cruise, and host all guests for events on either ship	0	0
Inclusive experience with on-ship programming to match and complement on-shore experiences for complete guest fluidity		
Instead of 'including' shore programs you don't want, we create programming with you, or allow you to use your own resources	0	0

- Airport or hotel transfer coaches
- Scheduled or charter air programs for individual guests or group travel, via best of breed partners
- Hotel pre- and post-stays can be arranged
- Extensive Destination Management Company partnerships for excellent experiences, from traditional to unique
- Shore experience planning team as part of your Transcend Cruises concierge package

- All programs available to you at negotiated net cost to
   Transcend Cruises, with no markups and full transparency
- Special focus on active, experiential tours
- Multi-generational tour options for charters with children
- Transcend Cruises Unique excursions a growing list of experiences available only from Transcend Cruises

## Exceptional Partner Support

FULL SHIP CHARTER BESPOKE CHARTER

Three dedicated double-occupancy cabins for your staff, in addition to guest quarters, with custom furnishings including workspace	0	0
Dedicated Transcend Cruises Charter Director liaison on every sailing	0	0
Dedicated storage areas, pre-cruise staging assistance, and end-of-cruise client supplies packing assistance	0	0
European charter support team in-region focused entirely on your trip	0	0
Dedicated Charter Customization Group, with end-to-end on board client support	0	0
All ticket and document deliveries, packing lists managed by Transcend Cruises team alongside your liaison	0	0

- Transcend Cruises Concierge shore planning, with fixed-fee options to create some or all of your experiences
- Air transportation and/or transfers for your team members
- Familiarization cruise for your planning and review



